



p-ANI Resources Training Session Questions & Answers

- 1) Will there be a system user guide available to users covering what was reviewed during today's training session.

The NAS User Guide for p-ANI will be available on the new NANPA website (www.nanpa.com) under Resources / NAS User Guides / Service Provider/Service Provider Consultant including the template to upload the p-ANI Annual Report directly in the system.

- 2) Will today's recording be made available?

It will be made available on the p-ANI website on this page, <https://nationalpani.com/combined-nanpa-system-and-website-update/index.htm>.

- 3) Will the process on resetting passwords change?

Passwords will expire every 180 days from the date of issuance. You will receive an email notification 30 calendar days prior to the password expiration. You must log in to the system to reset your password within 30 calendar days of receiving the initial "Password Expiration" notification.

- 4) Can I attach supporting documents for requests in multiple states?

As long as the same supporting documentation applies to the requests that it is being attached to, then yes, you can attach it for multiple states e.g., an FCC license covers requests submitted for California and Nevada. You may attach supporting documentation for up to 25 tracking numbers at a time.