

Date: October 29, 2020

Title: NANPA Planning Letter 548, 800-855 number management

The Federal Communications Commission (FCC) has approved the NANPA Change Order C, generated by the resolution of INC 879: Revisit Assignment of 800-855 line numbers and the 800-855 Assignment Guidelines. The intended use for 800-855 numbers to provide services for the deaf, hard of hearing or speech impaired is no longer required due to the FCC's implementation of a Uniform Ten-Digit Telephone Numbering System for Internet-based TRS in 2008 (FCC 08-151), and the requirement from the 2011 Order (FCC 11-123) that persons holding a toll-free number must transition it to a toll-free plan associated with a RespOrg.

Therefore, the 800-855 Number Assignment Guidelines (ATIS-0300047) are no longer in use and 800-855 line numbers are no longer assigned by the NANPA.

The 800-855 numbers are strictly assigned for toll-free use, and the Toll-Free Number Administrator has assumed management of 800-855 line numbers. Please note that the numbers will remain in unavailable status until further directed by the FCC.

Questions regarding 800-855 toll-free numbers should be directed to the Toll-Free Number Administrator, at <https://www.somos.com/help-center>, help@somos.com, 1-844-HEY-SOMOS