

Number: PL-349  
Date: March 1, 2006  
From: Canadian Numbering Administrator (CNA)  
Subject: NPA 438 to Overlay NPA 514 (Montréal Urban Area)  
Related Previous Planning Letters: PL-333, PL-341

---

This Planning Letter supersedes PL-341, dated October 1, 2004

In Order CRTC 2000-1187, dated 22 December 2000, the Canadian Radio-television and Telecommunications Commission (CRTC) approved the distributed overlay of a new area code over the area served by existing NPA 514. Subsequently, in Telecom Decision CRTC 2003-6, dated 14 February 2003, the CRTC deferred the date for the implementation of this distributed overlay to 24 September 2005. On 27 September 2004, the CRTC released Telecom Decision CRTC 2004-61, again approving the deferral of the distributed overlay until **28 October 2006**.

The North American Numbering Plan Administration (NANPA) has assigned NPA code 438 for the purpose of implementing NPA relief.

The new 438 NPA will serve the same geographic area currently served by the 514 NPA, which includes the Île-Perrot, Pointe-Claire, Ste-Geneviève, Roxboro, Lachine and Montréal exchanges, located in the urban area of Montréal, Québec. Maps showing the area served by the 514 and 438 NPAs are attached.

In preparation for the introduction of the overlay, permissive 10-digit local dialing will begin no later than **June 17, 2006** at 00:01 a.m. Eastern Daylight Time (EDT) (10-digit permissive local dialing is already possible in NPA 514). During the permissive dialing period, subscribers in the 514 NPA may dial either 7- or 10-digits but are encouraged to dial 10-digits (NPA + NXX + XXXX) for all local and Extended Area Service calls. All Canadian carriers operating in NPA 514 will begin introducing the 10-digit dialing automatic announcement between **June 17 and 24, 2006**, and will maintain the announcement for calls dialed on a 7-digit basis until mandatory 10-digit dialing is introduced on **October 28, 2006** at 00:01 a.m. Eastern Standard Time. The mandatory dialing announcements will be phased-in over the period from **October 28, 2006** through **November 4, 2006**.

After the beginning of mandatory 10-digit local dialing on **October 28, 2006**, an announcement will be activated for 7-digit dialed calls, informing the subscriber that 10-digit local dialing is required. The dialing plan for the 514/438 distributed overlay area will be as follows:

- All local calls and Extended Area Service calls originating within the 514/438 area codes must be dialed with 10 digits; i.e., NPA-NXX-XXXX.
- Alternately billed service calls within the 514/438 area codes must be dialed with 10 digits after the prefix digit(s).

All local calls from NPA 450 into NPA 438 will also be required to be dialed using 10 digits, similar to the existing local dial plan for calls from NPA 450 into NPA 514.

All international and domestic carriers should ensure that the new 438 area code has been activated throughout their networks.

The Test Numbers 438-810-8378 (TEST) (MTS Allstream), 438-610-8378 (TEST) (Bell Canada), 438-610-2455 (BILL) (Bell Canada) and 438-510-8378 (Call-Net Enterprises) for the NPA 438 overlay will be made available for test purposes effective May 1, 2006. Test calls to verify routing to the new 438 NPA can be made by dialing this number. Calls successfully completed to the test number will receive the following bilingual recorded announcement:

La communication a été établie avec succès au numéro de vérification de l'indicatif régional 438, à [INSÉRER ICI LE NOM DU TÉLÉCOMMUNICATEUR], Montréal, Québec, Canada. You have successfully completed a call to the 438 Area Code Test Number at [INSERT CARRIER NAME HERE] in Montréal, Québec, Canada.

The Test Numbers will be disconnected after December 4, 2006.

NXX codes within the 438 NPA may be assigned to service providers after **May 11, 2006** however, assigned codes cannot be activated prior to **November 11, 2006**.

General questions about this relief activity or CO Code Administration may be directed to Glenn Pilley or Suresh Khare, CNA, at 613-563-7242. Technical questions should be directed to the appropriate service provider.

Attachment

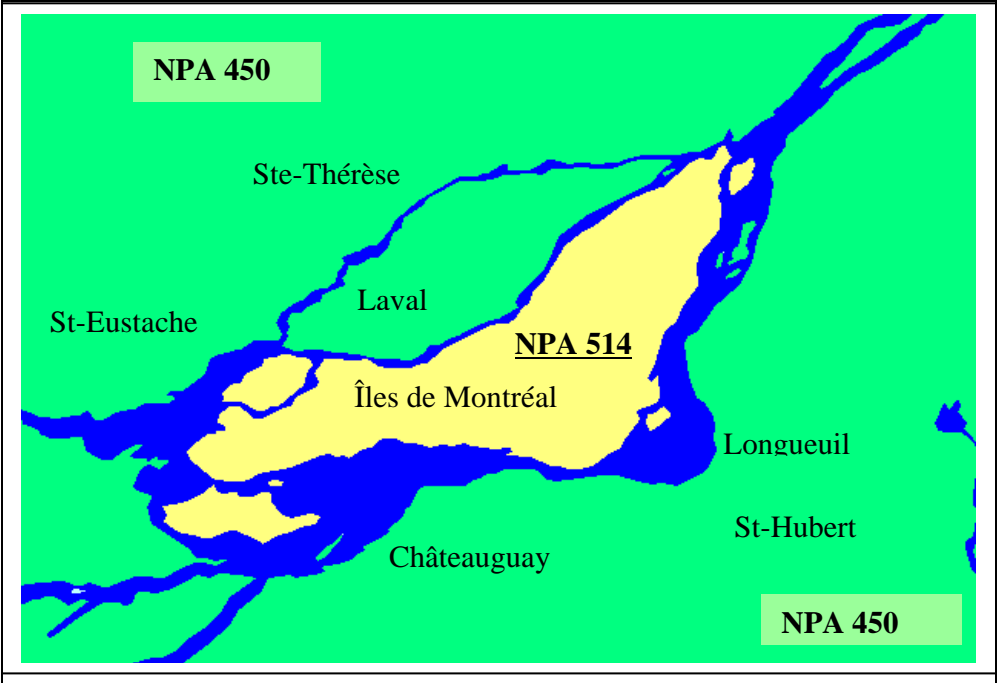
**NPA 514/438 Distributed Overlay**

**Location of NPAs 514/438**



NPA 514/438 Distributed Overlay

NPA 514/438 Area



NPA 514/438 Distributed Overlay

Exchange Areas

