

Number: PL – 400
 Date: January 25, 2010
 Subject: NPA 327 to Overlay NPA 870 (Arkansas)
 Related Previous Planning Letters: None

General Description

On December 11, 2009 the Arkansas Public Service Commission in its order in Docket 09-043-U, approved an all services overlay as the relief method for the 870 NPA. The 870 NPA generally covers the northern, eastern and southern portion of the state and serves communities such as Mountain Home, Jonesboro, Pine Bluff, Monticello, El Dorado and Magnolia. The new 327 **NPA** will serve the same geographic area currently served by the existing 870 NPA.

Implementation of Relief Plan

Implementation of the overlay of the 327 NPA is as follows:

	Time	Date
Begin 13-month timeline	-	April 21, 2012
Start of permissive 10-digit dialing.	12:01 AM Central	October 20, 2012
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM Central	April 20, 2013
Earliest new NPA central office code activation date *	-	May 18, 2013
Earliest date central office codes in the new NPA may be ordered through NANPA	-	November 18, 2012

* Effective Date of the New 327 NPA

During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

Central Office Code Listings and NPA Map

A rate center map of the 870/327 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, the LERG™ Routing Guide (LERG) or the NXX Activity Guide (NNAG) for updated information. Information in the LERG and NNAG is available by license contract from Telcordia Routing Administration (TRA), at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 870 and 327 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

1+10 digit permissible at service provider discretion

Network Testing

All international and domestic carriers should ensure that the 327 NPA has been activated throughout their networks prior to May 18, 2013. The test numbers to verify the routing to the new NPA will be in service beginning February 16, 2013 through July 20, 2013. The test numbers to verify the routing to the 327 NPA are: 327-639-8378 for LATA 528 and 327-327-1327 for LATA 530. A recorded announcement will indicate that the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 870 NPA overlay should be directed to Wayne Milby, Senior NPA Relief Planner NANPA, on 804-795-5919. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

**NPA RELIEF
PROJECT COORDINATORS**

NAME	COMPANY	TELEPHONE	EMAIL ID
George Guerra	AT&T	408-493-8507	Gg2395@att.com
Casey Wojciechowski	Bandwidth.com	312-646-0011	caseyw@bandwidth.com
Jessica Kirstein	Big River Telephone	314-225-2209	jkirstein@bigrivertelephone.com
Cheryl Roach	CenturyLink	318-388-9476	Cheryl.Roach@CenturyLink.com
Karen Goldstein (Primary Contact)	Comcast	720-267-1167	Karen_goldstein@cable.comcast.com
Kimberly Swenson (Secondary Contact)	Comcast	720-267-8287	Kimberly_swenson@cable.comcast.com
Sandra Jones	Cox Communications	404-269-7722	Sandra.Jones@cox.com
Kathy Michaud	Level 3 Communications	720-888-2392	Kathy.michaud@Level3.com
Bruce Bennett	Qwest Corporation	303-707-7013	Bruce.Bennett@qwest.com
Dana Brinnich	Qwest Corporation	303-707-6810	Dana.Brinnich@qwest.com
John Strode	Ritter Communications	870-336-2345	jstrode@rittermail.com
Rickey McCutcheon	Southwest Arkansas Telephone Coop	870-653-5223	rickm@swat.coop
Shaunna Forshee	Sprint Nextel	913-827-0327	Shaunna.l.forshee@sprint.com
Paula Jordan	T-Mobile	925-325-3325	Paula.jordan@t-mobile.com
Ann Vick	Teletouch Communications	830-895-7246	avick@gvnw.com
Anne Chism	TDS Telecom	608-664-4680	Anne.chism@tdstelecom.com
Paul Nejedlo	TDS Telecom	608-664-4659	Paul.nejedlo@tdstelecom.com
Yun Lee	Verizon Business	516-832-2691	Yun.j.lee@verizon.com
Dana Crandall	Verizon Wireless	682-831-3364	Dana.Crandall@VerizonWireless.com
Kathy Robins	VistaVox	870-508-2000	krobins@vistavox.net
Steve Price	Walnut Hill Telephone	870-921-4224	sjp@townes.net
Paula Hustead (General Questions)	Windstream Communications	704-845-7489	Paula.hustead@windstream.com
Windstream NOC (Trouble Reporting)	Windstream Communications	800-345-4484	

ARKANSAS 870 & 327 AREA CODE OVERLAY

