

Number: PL- 420
Date: May 31, 2011
From: Canadian Numbering Administrator (CNA)
Subject: NPA 365 to Overlay NPA 289/905 (Southern Ontario, Canada)
Related Previous Planning Letters: None

In Telecom Decision CRTC 2010-213 dated 13 April 2010, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for Ontario area codes 289/905 be provided through a distributed overlay of a new area code 365 starting 25 March 2013.

New area code 365 has been assigned by the North American Numbering Plan Administrator and will be implemented on the Relief Date of 25 March 2013 as a distributed overlay over the geographic area of southern Ontario currently served by the 289 and 905 area codes. The area served by NPA codes 289/905 and the new 365 NPA code includes the major communities of Ajax-Pickering, Brampton, Burlington, Hamilton, Markham, Milton, Mississauga, Oakville, Oshawa, Richmond Hill, St. Catharines, and Whitby. A map showing the location of the area served by NPAs 289 and 905, and a list of the 94 Exchange Areas in the area are attached to this letter.

When the new 365 NPA is introduced, no changes will take place in the dialling plans in the area that is served by NPAs 289/905 and will be served by NPA 365. The dialling plan in this area will continue to be:

- all local calls including Extended Area Service calls will be dialled with 10 digits
- toll and alternatively billed calls will be dialled with 10 digits after the appropriate prefix digit(s)

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 365 NPA throughout their networks by the start date for network testing (7 January 2013).

The following test numbers for the new NPA 365 will be made available effective 7 January 2013. Routing of calls to NPA 365 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 365 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

Test Number	Exchange Area (Rate Center)	Carrier
365-510-8378	Brampton	Rogers Communications
365-510-2455	Brampton	Rogers Communications
365-610-8378	Hamilton	Bell Canada
365-610-2455	Hamilton	Bell Canada
365-710-8378	Milton	TELUS
365-710-2455	Milton	TELUS
365-810-8378	Streetsville	MTS Allstream
365-810-2455	Streetsville	MTS Allstream

Calls successfully completed to test numbers will receive the following announcement:

“You have successfully completed a call to the 365 area code test number at [CARRIER NAME] in Ontario, Canada.”

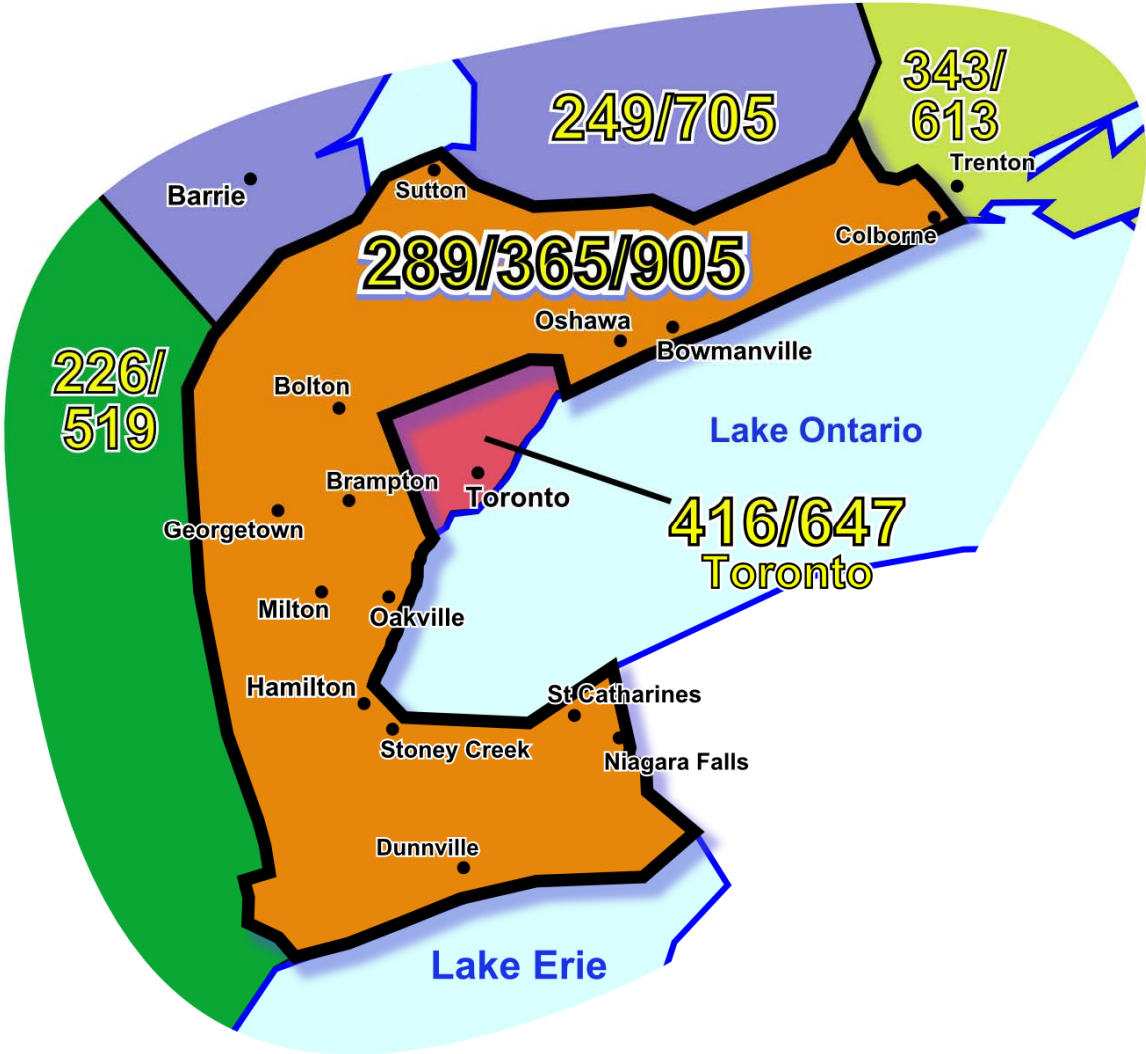
The disconnection dates for the test numbers will be between 25 April 2013 and 25 May 2013.

Central Office (NXX) Codes within NPA 365 may be assigned to TSPs starting from 25 September 2012, but cannot be activated in the PSTN prior to the Relief Date of 25 March 2013.

General questions about this relief activity may be directed to Glenn Pilley or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-563-7242. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Map of the NPA 289/905 area
(After relief the NPA 289/905 area will be the NPA 289/365/905 area)



Exchange Areas in NPAs 289/905

Existing Exchange Areas in NPAs 289/905; these will be in NPAs 289, 365 and 905 after the overlay

Ajax-Pickering	King City	Tottenham
Ancaster	Kleinburg	Unionville
Aurora	Malton	Uxbridge
Beamsville	Maple	Victoria
Beeton	Markham	Vineland
Bethesda	Milton	Wainfleet
Binbrook	Mount Albert	Waterdown
Blackstock	Mount Hope	Welcome
Bolton	Newcastle	Welland
Bowmanville	Newmarket	Wellandport
Bradford	Newtonville	West Lincoln
Brampton	Niagara Falls	Whitby
Brooklin	Niagara-on-the-Lake	Winona
Burlington	Nobleton	Woodbridge
Caledon East	Oak Ridges	
Caledonia	Oakville	
Campbellville	Orono	
Castlemore	Oshawa	
Castleton	Palgrave	
Cayuga	Pelham	
Claremont	Port Colborne	
Clarkson	Port Credit	
Cobourg	Port Hope	
Colborne	Port Perry	
Cold Springs	Port Robinson	
Cooksville	Queensville	
Dundas	Richmond Hill	
Dunnville	Ridgeway	
Fisherville	Roseneath	
Fort Erie	Schomberg	
Freelton	Selkirk	
Garden Hill	Snelgrove	
Georgetown	South Pickering	
Gormley	St. Catharines-Thorold	
Grafton	Stevensville	
Grimsby	Stoney Creek	
Hagersville	Stouffville	
Hamilton	Streetsville	
Hampton	Sutton	
Keswick	Thornhill	