

Number: PL – 422
 Date: June 23, 2011
 Subject: NPA 984 to Overlay NPA 919 (North Carolina)
 Related Previous Planning Letters: PL-271, PL-306

General Description

On April 24, 2001, in Docket No. P-100 Sub 137B, the North Carolina Utilities Commission (NCUC) approved a distributed overlay for the 919 NPA in North Carolina. Permissive 10-digit dialing started on August 1, 2001 and at that time, mandatory 10-digit dialing was scheduled for February 6, 2002. NANPA assigned the new 984 NPA to serve the same geographic area currently served by the existing 919 NPA. A map showing the area served by these NPAs is attached.

NANPA received a supplemental order in the above docket, dated October 18, 2001. In this order, the NCUC deferred, indefinitely, the implementation of mandatory 10-digit dialing and the in-service date of the new 984 NPA.

A subsequent order was received from the NCUC on May 9, 2011 to order the Telecommunications Industry to submit an updated implementation plan to the Commission for the 984 NPA. The updated implementation plan was submitted on June 8, 2011 and approved on June 21, 2011. Ten-digit dialing will be required for call completion for all local call dialing in and out of the 919/984 area codes.

Implementation of Relief Plan

Implementation of the overlay of the 919 NPA is as follows:

	Time	Date
Start of permissive 10-digit dialing	2:01 AM Eastern	October 1, 2011
End of permissive dialing and start of mandatory 10-digit dialing	2:01 AM Eastern	March 31, 2012
Earliest new NPA central office code activation date *	-	April 30, 2012
Earliest date central office codes in the new NPA may be ordered through NANPA	-	October 30, 2011

* Effective Date of the New 984 NPA

During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

Central Office Code Listings and NPA Map

A rate center map of the 919/984 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, the Local Exchange Routing Guide (LERG) or the NXX Activity Guide (NNAG) for updated information. Information in the LERG and NNAG is available by license contract from Telcordia Routing Administration (TRA), at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 919 and 984 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit permissible at service provider's discretion

Network Testing

All international and domestic carriers should ensure that the 984 NPA has been activated throughout their networks prior to April 30, 2012. The test number to verify the routing to the new NPA will be in service beginning January 30, 2012 through November 30, 2012. The test number to verify the routing to the 984 is 984-984-1984. A recorded announcement will indicate that the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 984 NPA overlay should be directed to Wayne Milby, Senior NPA Relief Planner NANPA, on 804-795-5919. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.



**NPA RELIEF
PROJECT COORDINATORS**

NAME	COMPANY	TELEPHONE	EMAIL ID
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Paula Husted (General Questions)	Windstream	704-845-7489	paula.husted@windstream.com
Windstream NOC (Trouble Reporting)	Windstream	800-345-4484	
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NPA 919 & 984 Overlay Rate Center Map



NPA 919 & 984 Legend

-  NPA Boundaries
-  Rate Center Boundaries