

**Number:** PL- 426  
**Date:** September 26, 2011  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 437 to Overlay NPA 416/647 (Toronto, Canada)  
**Related Previous Planning Letters:** None

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In Telecom Decision CRTC 2011-436 dated 22 July 2011, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for Ontario area codes 416/647 be provided through a distributed overlay of a new area code 437 starting 25 March 2013.

New area code 437 has been assigned by the North American Numbering Plan Administrator and will be implemented on the Relief Date of 25 March 2013 as a distributed overlay over the geographic area of southern Ontario currently served by the 416 and 647 area codes. The area served by NPA Codes 416/647 and the new 437 NPA Code comprises the Exchange Area of Toronto. A map showing the location of the area served by NPAs 416 and 647 is attached to this letter.

When the new 437 NPA is introduced, no changes will take place in the dialling plans in the area that is served by NPAs 416/647 and will be served by NPA 437. The dialling plan in this area will continue to be:

- all local calls including Extended Area Service calls will be dialled with 10 digits
- toll and alternatively billed calls will be dialled with 10 digits after the appropriate prefix digit(s)

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 437 NPA throughout their networks by the start date for network testing (7 January 2013).

The following test numbers for the new NPA 437 will be made available effective 7 January 2013. Routing of calls to NPA 437 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 437 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

<b>Test Number</b>	<b>Exchange Area (Rate Center)</b>	<b>Carrier</b>
437-510-8378 and -2455	Toronto	Rogers Communications
437-580-8378 and -2455	Toronto	TELUS
437-610-8378 and -2455	Toronto	Bell Canada
437-710-8378 and -2455	Toronto	TELUS
437-810-8378 and -2455	Toronto	MTS Allstream

Calls successfully completed to test numbers will receive the following announcement:

"You have successfully completed a call to the 437 area code test number at [CARRIER NAME] in Ontario, Canada."

The disconnection dates for the test numbers will be between 24 April 2013 and 24 May 2013.

Central Office (NXX) Codes within NPA 437 may be assigned to TSPs starting from 25 September 2012, but cannot be activated in the PSTN prior to the Relief Date of 25 March 2013.

NOTE the only existing Exchange Area in Ontario, Canada NPA 416/437/647 is Toronto.

NOTE that the suburbs and region surrounding the Toronto Exchange Area, served by NPAs 289 and 905, is being further overlaid with NPA 365, as indicated in Planning Letter 420, dated 31 May 2011, and that all implementation dates for the 365 overlay to NPAs 289 and 905 are identical with all implementation dates as being used for the 437 overlay to NPAs 416 and 647.

General questions about this relief activity may be directed to Glenn Pilley or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-563-7242. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachment

**Map of the NPA 416/647 area**  
(After relief the NPA 416/647 area will be the NPA 416/437/647 area)

