

**Number:** PL- 448  
**Date:** January 24, 2013  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 365 to Overlay NPA 289/905 (Southern Ontario, Canada)  
**Related Previous Planning Letters:** PL-440R1, PL-420

**This Planning Letter is being issued to delete the TELUS 365-710-8378 and -2455 Test Numbers. These numbers will not be used during the implementation period for the new NPA 365 overlay.**

In Telecom Decision CRTC 2010-213 dated 13 April 2010, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for Ontario area codes 289/905 be provided through a distributed overlay of a new area code 365 starting 25 March 2013.

New area code 365 has been assigned by the North American Numbering Plan Administrator and will be implemented on the Relief Date of 25 March 2013 as a distributed overlay over the geographic area of southern Ontario currently served by the 289 and 905 area codes. The area served by NPA codes 289/905 and the new 365 NPA code includes the major communities of Ajax-Pickering, Brampton, Burlington, Hamilton, Markham, Milton, Mississauga, Oakville, Oshawa, Richmond Hill, St. Catharines, and Whitby. A map showing the location of the area served by NPAs 289 and 905, and a list of the 94 Exchange Areas in the area are attached to this letter.

When the new 365 NPA is introduced, no changes will take place in the dialling plans in the area that is served by NPAs 289/905 and will be served by NPA 365. The dialling plan in this area will continue to be:

- all local calls including Extended Area Service calls will be dialled with 10 digits
- toll and alternatively billed calls will be dialled with 10 digits after the appropriate prefix digit(s)

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 365 NPA throughout their networks by the start date for network testing (7 January 2013).

The following test numbers for the new NPA 365 will be made available effective 7 January 2013. Routing of calls to NPA 365 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 365 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

<b>Test Number</b>	<b>Exchange Area (Rate Center)</b>	<b>Carrier</b>
365-510-8378	Richmond Hill	Rogers Communications
365-510-2455	Richmond Hill	Rogers Communications
365-610-8378	South Pickering	Bell Canada
365-610-2455	South Pickering	Bell Canada
365-810-8378	Streetsville	MTS Allstream
365-810-2455	Streetsville	MTS Allstream

365-910-8378  
365-910-2455

Richmond Hill  
Richmond Hill

Rogers Communications  
Rogers Communications

Calls successfully completed to test numbers will receive the following announcement:

"You have successfully completed a call to the 365 area code test number at [CARRIER NAME] in Ontario, Canada."

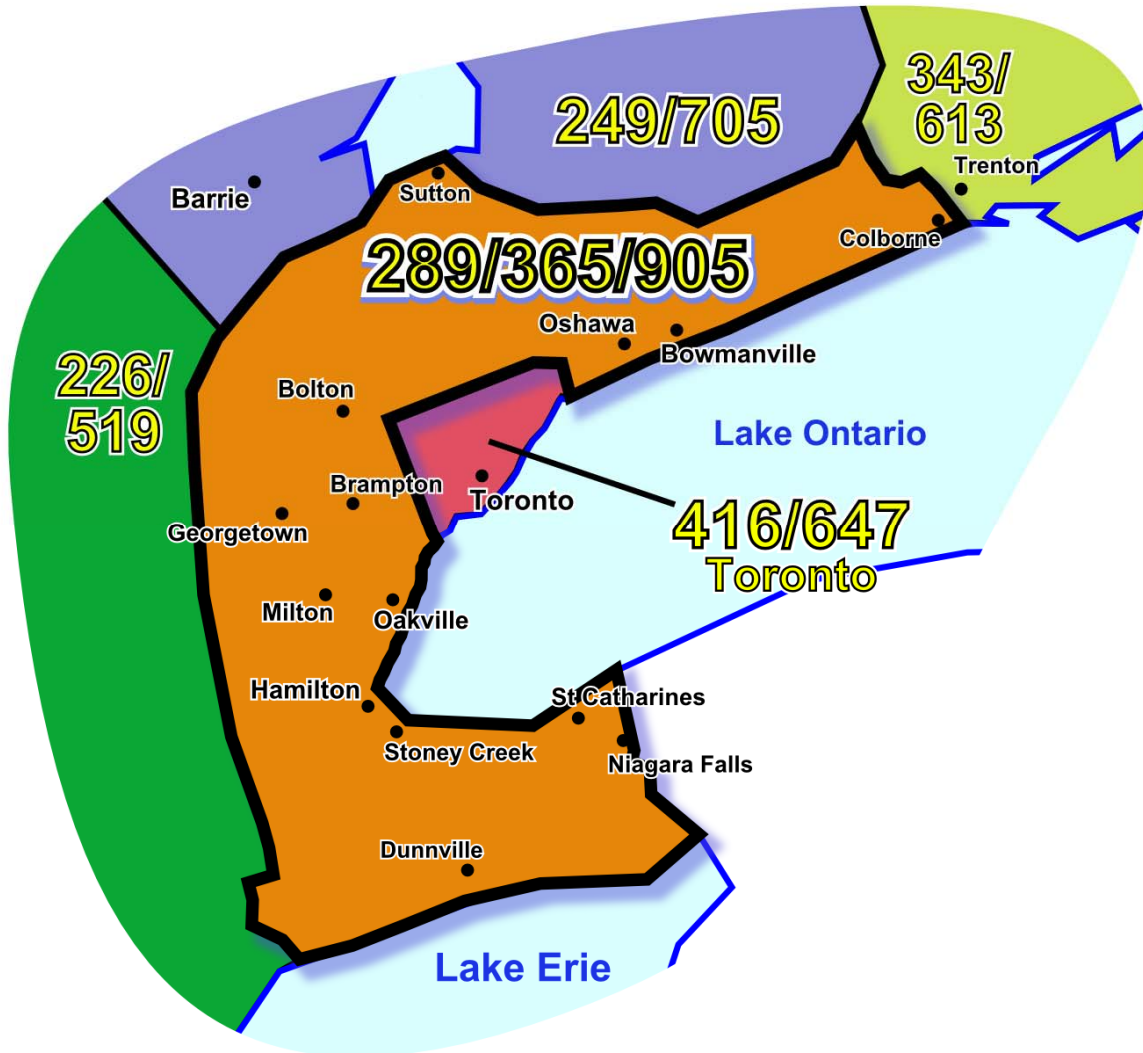
The disconnection dates for the test numbers will be between 25 April 2013 and 25 May 2013.

Central Office (NXX) Codes within NPA 365 may be assigned to TSPs starting from 25 September 2012, but cannot be activated in the PSTN prior to the Relief Date of 25 March 2013.

General questions about this relief activity may be directed to Glenn Pilley or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-563-7242. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

**Map of the NPA 289/905 area**  
(After relief the NPA 289/905 area will be the NPA 289/365/905 area)



**Exchange Areas in NPAs 289/905**

Existing Exchange Areas in NPAs 289/905; these will be in NPAs 289, 365 and 905 after the overlay

Ajax-Pickering	Milton	West Lincoln
Ancaster	Mount Albert	Whitby
Aurora	Mount Hope	Winona
Beamsville	Newcastle	Woodbridge
Beeton	Newmarket	
Bethesda	Newtonville	
Binbrook	Niagara Falls	
Blackstock	Niagara-on-the-Lake	
Bolton	Nobleton	
Bowmanville	Oak Ridges	
Bradford	Oakville	
Brampton	Orono	
Brooklin	Oshawa	
Burlington	Palgrave	
Caledon East	Pelham	
Caledonia	Port Colborne	
Campbellville	Port Credit	
Castlemore	Port Hope	
Castleton	Port Perry	
Cayuga	Port Robinson	
Claremont	Queensville	
Clarkson	Richmond Hill	
Cobourg	Ridgeway	
Colborne	Roseneath	
Cold Springs	Schomberg	
Cooksville	Selkirk	
Dundas	Snelgrove	
Dunnville	South Pickering	
Fisherville	St. Catharines-Thorold	
Fort Erie	Stevensville	
Freelton	Stoney Creek	
Garden Hill	Stouffville	
Georgetown	Streetsville	
Gormley	Sutton	
Grafton	Thornhill	
Grimsby	Tottenham	
Hagersville	Unionville	
Hamilton	Uxbridge	
Hampton	Victoria	
Keswick	Vineland	
King City	Wainfleet	
Kleinburg	Waterdown	
Malton	Welcome	
Maple	Welland	
Markham	Wellandport	