



Number: PL-562
Date: July 16, 2021
Subject: NPA 464 and 708 All-Services Overlay (Illinois)
Related Previous Planning Letters: 556, 544, 195, IL89/04-028

General Description

On June 30, 1999, the Illinois Commerce Commission (ICC), in Docket 98-0847, approved an all-services overlay over 708 NPA. The 708 NPA currently serves most of Chicago's southern suburbs. It currently serves most of western and southern Cook County and eastern and southern Will County including cities and communities such as Alsip, Beecher, Bellwood, Berwyn, Blue Island, Bridgeview, Broadview, Burbank, Calumet City, Chicago Heights, Chicago Ridge, Country Club Hills, Crest Hill, Crete, Dolton, Elmwood Park, Evergreen Park, Flossmoor, Forest Park, Glenwood, Harvey, Harwood Heights, Hazel Crest, Hickory Hills, Homewood, Justice, La Grange, Lansing, Lyons, Markham, Matteson, Maywood, Melrose Park, Midlothian, Mokena, Norridge, Northlake, Oak Forest, Oak Lawn, Oak Park, Orland Park, Palos Hills, Palos Park, Park Forest, Richton Park, River Forest, River Grove, Riverdale, South Holland, Steger, Tinley Park, Westchester, Western Springs and Worth. The new **464 NPA** will serve the same geographic area currently served by the existing 708 NPA. Additionally, the order specifies that central office codes in the 464 NPA will be available for assignment only when all assignable prefixes in the 708 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 708/464 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	July 21, 2021
Network preparation and customer education period ends	NA	January 21, 2022
Carriers to enforce mandatory 1+10-digit dialing*	NA	October 24, 2021 – January 8, 2022
Earliest new 464 central office code activation date**	-	January 21, 2022
Earliest date central office codes in the new 464 NPA may be ordered through NANPA***	-	October 23, 2021

* Carriers to enforce mandatory 1+10 digit dialing no earlier than October 24, 2021 and no later than January 8, 2022. Customers are already being educated through 988 notifications that mandatory 1+10-digit dialing starts on October 24, 2021.

** In service Date of the New 464 NPA Overlay

*** CO codes in the 464 NPA are available only when all assignable CO codes in the 708 NPAs are assigned.

Under the 988 project ([See PL-556](#)), permissive 7-digit dialing or 1+10-digit dialing began on April 24, 2021.

Central Office Code Listings and NPA Maps

A rate center map of the 708/464 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv’s LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 708/464 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	1+10-digits (1+NPA-NXX-XXXX)
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

Network Testing

All international and domestic carriers should ensure that the new 464 NPA has been activated throughout their networks prior to January 21, 2022. The test number to verify the routing to the 464 NPA will be in service beginning October 21, 2021, through February 21, 2022. The test number to verify the routing to the 464 NPA is: 464-464-1464. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the NPA 708 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
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Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Jeffrey Herman	Boost Mobile	913-488-9161	jeffrey.herman@dish.com
Rita Schmitz	CenturyLink (Lumen)	608-796-5600	rita.Schmitz@Lumen.com
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Illinois 708/464 NPA Overlay Rate Center Map

