



Number: PL-567
Date: October 28, 2021
Subject: NPA 557 and 314 All-Services Overlay (Missouri)
Related Previous Planning Letters: 556, 544, 303, 279, 261

General Description

On August 11, 2021 the Missouri Public Service Commission (Commission) in File No. TO-2022-0010, issued a Notice to proceed with implementing the all-services distributed overlay as the relief plan for the 314 NPA which was previously approved by the Commission on October 24, 2000 in File No. TO-2000-374 ([See PL-261](#)). The 314 NPA serves communities such as but not limited to, St. Louis, Overland, Bridgeton, Florissant, Webster Groves, Creve Coeur, Kirkwood and Sappington. The new 557 NPA will serve the same geographic area currently served by the existing 314 NPA. Additionally, central office codes in the 557 NPA will be available for assignment only when all assignable central office codes in the 314 NPA have all been exhausted.

Implementation of Relief Plan

Implementation of the 314/557 NPA overlay is as follows:

	Time	Date
Network preparation and customer education begins	NA	November 12, 2021
Carriers to enforce mandatory 10-digit dialing*	NA	October 24, 2021 – July 15, 2022
Network preparation and customer education period ends	NA	August 12, 2022
In Service Date of the New 557 NPA overlay and Earliest new 557 central office code activation date	-	August 12, 2022
Earliest date central office codes in the new 557 NPA may be requested through NANPA**	-	June 7, 2022

* Carriers to enforce mandatory 10-digit dialing no earlier than October 24, 2021 and no later than July 15, 2022 ([See PL-556](#)). Customers have already been educated that mandatory 10-digit dialing starts on October 24, 2021.

** Central office codes in the 557 NPA are available only when all assignable central office codes in the 314 NPA are assigned.

Central Office Code Listings and NPA Maps

A rate center map of the 314/557 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 314/557 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*1+10 digit permissible at each service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 557 NPA has been activated throughout their networks prior to August 12, 2022. The test number to verify the routing to the 557 NPA will be in service beginning May 12, 2022 through September 12, 2022. The test number to verify the routing to the 557 NPA is: 557-557-1557. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 314/557 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Roseann Kendall	Airus	312-878-4160	rkendall@airustel.com
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Sharon Poer	AT&T	256-744-7105	sharon.poer@att.com
Robert Brezina	Bandwidth.Com	919-297-1072	rbrezina@bandwidth.com and codeadmin@bandwidth.com
Rebecca Snell	Big River Telephone	573-388-3734	rsnell@bigrivercom.com
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