

Number: PL-315
Date: March 18, 2002
From: Canadian Numbering Administration (CNA)
Subject: NPA 438 To Overlay NPA 514 (Montréal Urban Area)

In Order CRTC 2000-1187, dated 22 December 2000, the Canadian Radio-television and Telecommunications Commission (CRTC) approved the distributed overlay of a new area code over the area served by existing NPA 514. Subsequently, in Decision CRTC 2001-648, dated 15 October 2001, the CRTC amended the dates for the implementation of this distributed overlay from June 7, 2003 to February 7, 2004. The North American Numbering Plan Administration (NANPA) has assigned NPA code 438 for the purpose of implementing NPA relief.

The new 438 NPA will serve the same geographic area currently served by the 514 NPA, which includes the Île-Perrot, Pointe-Claire, Ste-Genève, Roxboro, Lachine and Montréal exchanges, located in the urban area of Montréal, Québec. Maps showing the area served by the 514 and 438 NPAs are attached.

In preparation for the introduction of the overlay, permissive 10-digit local dialing will begin no later than October 18, 2003 at 00:01 a.m. Eastern Daylight Time (EDT) (10-digit permissive local dialing is already possible in NPA 514). During the permissive dialing period, subscribers in the 514 NPA may dial either 7- or 10-digits but are encouraged to dial 10-digits (NPA + NXX + XXXX) for all local and Extended Area Service calls. All Canadian carriers operating in NPA 514 will begin introducing the 10-digit dialing automatic announcement between October 18 and 25, 2003, and will maintain the announcement for calls dialed on a 7-digit basis until mandatory 10-digit dialing is introduced on February 7, 2004 at 00:01 a.m. Eastern Standard Time. The mandatory dialing announcements will be phased-in over the period from February 7, 2004 through February 14, 2004.

After the beginning of mandatory 10-digit local dialing on February 7, 2004, an announcement will be activated for 7-digit dialed calls, informing the subscriber that 10-digit local dialing is required. The dialing plan for the 514/438 distributed overlay area will be as follows:

- All local calls and Extended Area Service calls originating within the 514/438 area codes must be dialed with 10 digits; i.e., NPA-NXX-XXXX.
- Alternately billed service calls within the 514/438 area codes must be dialed with 10 digits after the prefix digit(s).

All local calls from NPA 450 into NPA 438 will also be required to be dialed using 10 digits, similar to the existing local dial plan for calls from NPA 450 into NPA 514.

All international and domestic carriers should ensure that the new 438 area code has been activated throughout their networks prior to February 7, 2004.

The Test Numbers 438-810-8378 (AT&T Canada), 438-610-8378 (Bell Canada) and 438-510-8378 (Call-Net Communications) for the NPA 438 overlay will be made available for test purposes effective March 17, 2003. Test calls to verify routing to the new 438 NPA can be made by dialing this number. Calls successfully completed to the test number will receive the following bilingual recorded announcement:

“La communication a été établie avec succès au numéro de vérification de l’indicatif régional **438**, à [INSÉRER ICI LE NOM DU TÉLÉCOMMUNICATEUR], Montréal, Québec, Canada. You have successfully completed a call to the **438** Area Code Test Number at [INSERT CARRIER NAME HERE] in Montréal, Québec, Canada.”

The Test Numbers will be disconnected after March 8, 2004.

NXX codes within the 438 NPA may be assigned to service providers after August 14, 2003, however, assigned codes cannot be activated prior to February 14, 2004.

General questions about this relief activity or CO Code Administration may be directed to Glenn Pilley or Suresh Khare, CNA, at 613-563-7242. Technical questions should be directed to the appropriate service provider.

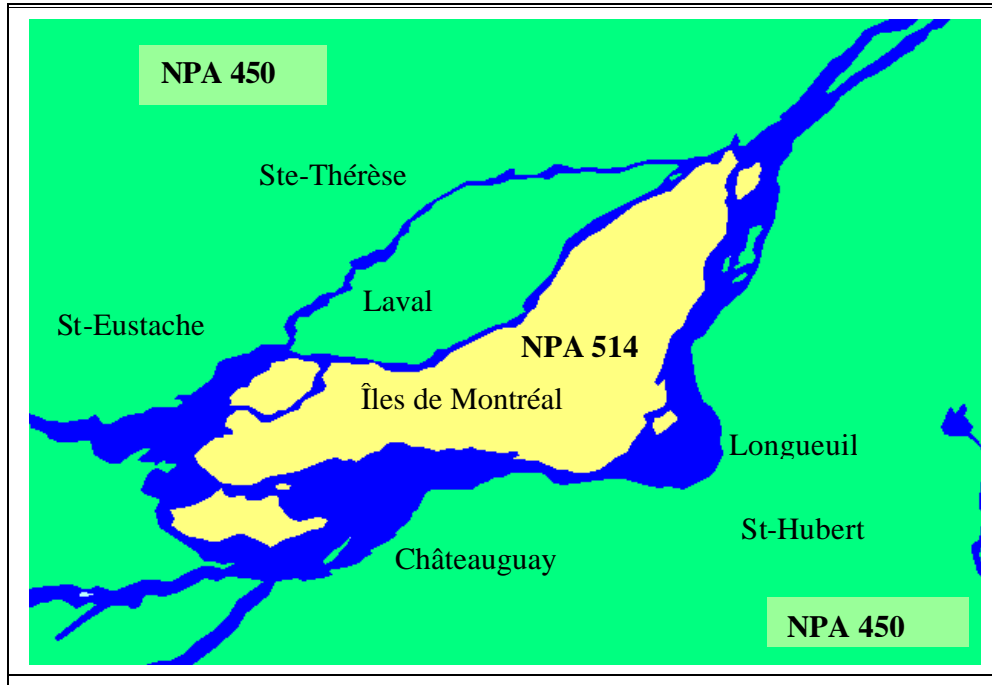
NPA 514/438 Distributed Overlay

Location of NPAs 514/438



NPA 514/438 Distributed Overlay

NPA 514/438 Area



NPA 514/438 Distributed Overlay

Exchange Areas

