

**Number:** PL- 572  
**Date:** 10 November 2021  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 263 to Overlay NPA 438/514 (Montreal, Quebec, Canada)  
**Related Previous Planning Letter:** N/A

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In Telecom Decision CRTC 2021-364, dated 1 November 2021, the Canadian Radio-television and Telecommunications Commission (CRTC) directed that relief for the Montreal, Quebec area code 438/514 complex be provided through a Distributed Overlay using new area code 263 effective 22 October 2022. The new area code 263 has since been assigned by the North American Numbering Plan Administrator (NANPA).

The area code 438/514 complex consists of 6 Exchange Areas and serves Montreal and 5 other Exchange Areas in southern Quebec. A map showing the location of the area served by the NPA 438/514 complex, and a list of the 6 Exchange Areas are attached to this letter.

No changes will take place in the dialling plans in the area that is currently served by the NPA 438/514 complex and that will also be served by NPA 263 in future. The dialling plan in this area will continue to be:

- All local calls, including Extended Area Service calls, originating within the overlay area and neighbouring NPAs must be dialled with 10 digits; i.e., NPA-NXX-XXXX.
- Toll and alternatively billed calls originating within the overlay area will continue to be dialled with 10 digits after the appropriate prefix digit(s).

All international and domestic Telecommunications Service Providers (TSPs) should ensure that the new NPA 263 is activated throughout their networks by 22 June 2022 which is the start date for network testing.

The following test numbers for the new NPA 263 will be made available effective 22 June 2022. Routing of calls to area code 263 can be verified by dialing the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to area code 263 can be verified by dialing the 2455 (BILL) numbers which provide answer supervision.

<b>Test Number</b>	<b>Exchange Area (Rate Center)</b>	<b>Carrier</b>
263-610-8378 and -2455	Bell Canada	Montreal
263-210	Videotron	Montreal

Calls successfully completed to test numbers will receive the following announcement:

You have successfully completed a call to the 263 Area Code Test Number at [CARRIER NAME] in Quebec, Canada.

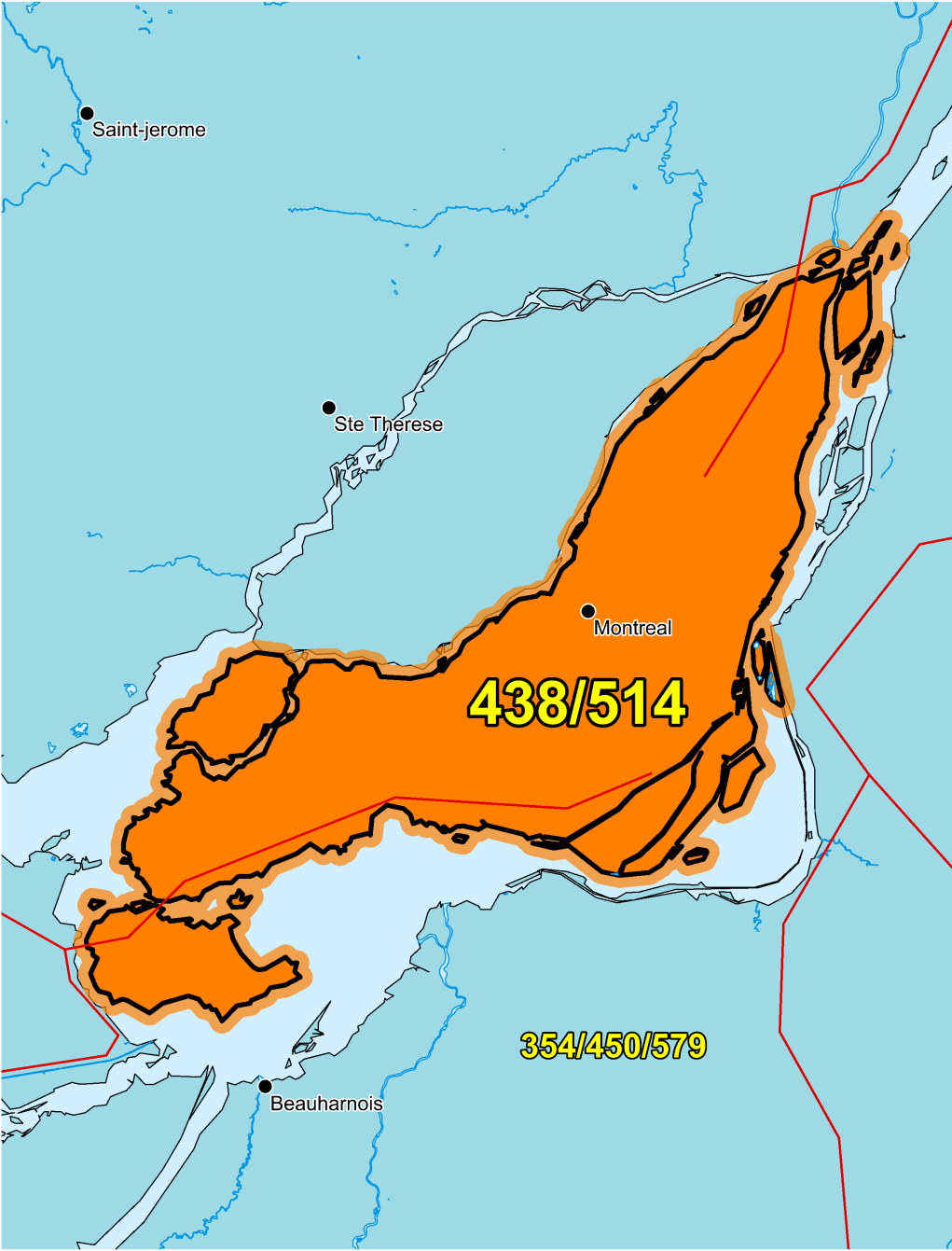
The disconnection dates for the test numbers will be between 21 November 2022 and 13 January 2023.

Central Office (NXX) Codes within NPA 263 may be assigned to TSPs starting from 22 April 2022 but cannot be activated in the Public Switched Telephone Network prior to the Relief Date of 22 October 2022.

General questions about this relief activity may be directed to Kelly Walsh or Suresh Khare, of the Canadian Numbering Administrator (CNA), at 613-702-0016 ext. 205 and 613-702-0016 ext. 201, respectively. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Map of the NPA 263/438/514 area



**Exchange Areas in NPA 263/438/514**

<b>NPA 263/438/514 Exchange Areas</b>
Ile-Perrot
Lachine
Montreal
Pointe-Claire
Roxboro
Ste-Genevieve