

**Number:** PL-583  
**Date:** 25 February 2022  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 382 to Overlay NPA 226/519/548 (southwestern Ontario)  
**Related Previous Planning Letters:** N/A

---

In Telecom Decision CRTC 2022-50, dated 24 February 2022, the Commission approved the 226/519/548 Relief Planning Committee's report which recommended relief for area codes 226/519/548 in the southwestern part of Ontario, Canada be provided through a distributed overlay of new area code 382 starting 17 June 2023.

New area code 382 has been assigned by the North American Numbering Plan Administrator (NANPA) and will be implemented as a distributed overlay over the geographic area in the southwestern part of Ontario, Canada currently served by the 226, 519 and 548 area codes. The area served by NPA Codes 226/519/548 and the new 382 NPA Code consists of 210 Exchange Areas, including the Exchange Areas of Brantford, Chatham, Guelph, Hespeler, Kitchener Waterloo, London, Orangeville, Sarnia, Windsor and Woodstock. A map showing the location of the area served by NPAs 226, 519 and 548, and a list of the 210 Exchange Areas are attached to this letter.

When the new 382 NPA is introduced, the dialling plan for the 226/382/519/548 overlay area will be as follows:

- All local calls, including Extended Area Service calls, originating within the 226/382/519/548 overlay area must be dialled with 10-digits; i.e., NPA-NXX-XXXX.
- Toll and alternately billed service calls originating within the 226/382/519/548 overlay area will continue to be dialled with 10-digits after the appropriate prefix digit(s).

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 382 NPA throughout their networks by the start date for network testing (17 March 2023).

The following test numbers for the new NPA 382 will be made available effective 17 March 2023. Routing of calls to NPA 382 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 382 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

Test Number	Exchange Area (Rate Center)	Carrier
382-610-8378 and -2455	London	Bell Canada

Calls successfully completed to test numbers will receive the following announcement:

You have successfully completed a call to the 382 Area Code Test Number at [CARRIER NAME] in Ontario, Canada.

The disconnection dates for the test numbers will be between 14 July 2023 and 21 August 2023.

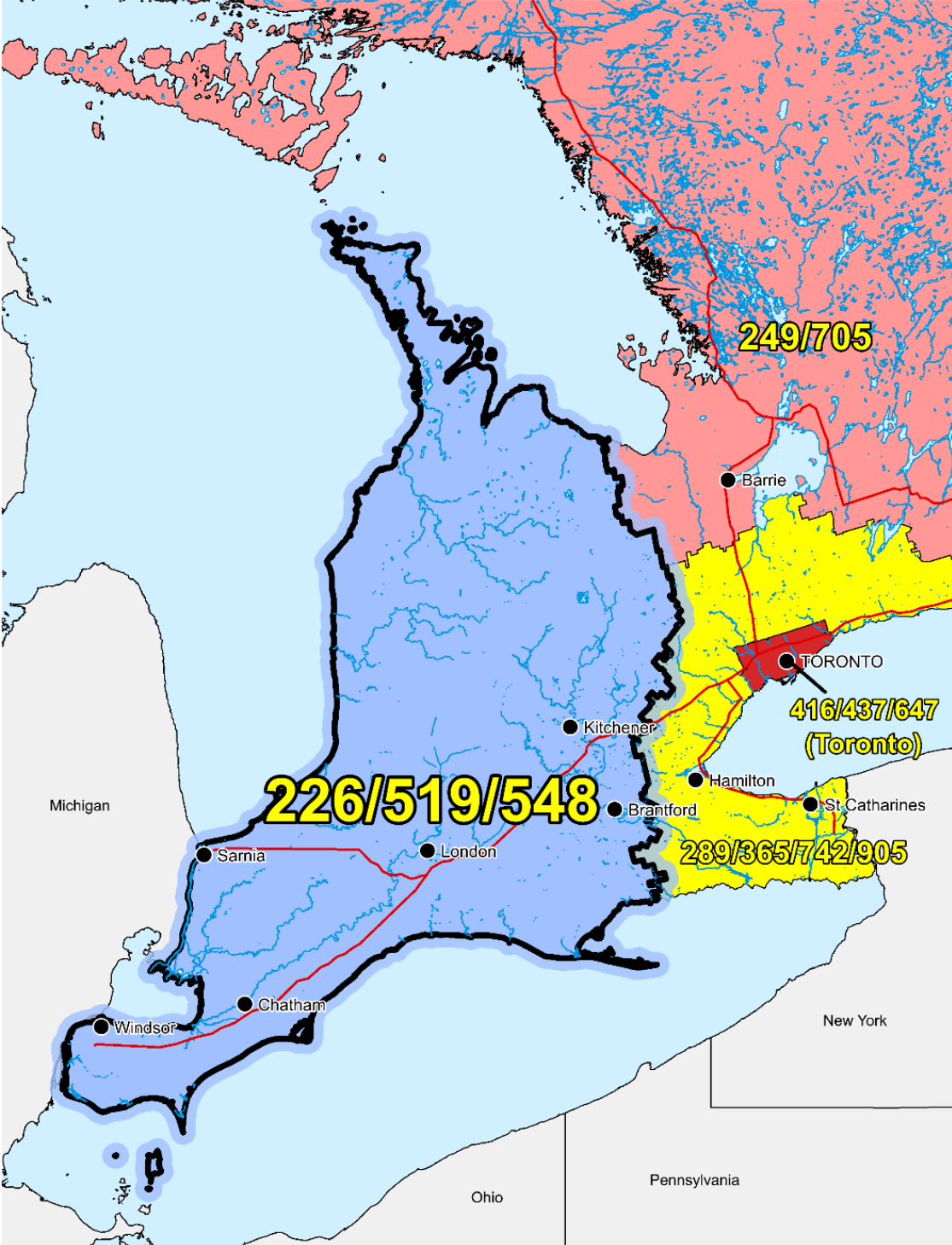
Central Office (NXX) Codes within NPA 382 may be assigned to TSPs starting from 17 December 2022 but cannot be activated in the PSTN prior to the Relief Date of 17 June 2023.

General questions about this relief activity may be directed to Suresh Khare or Kelly T. Walsh, of the Canadian Numbering Administrator (CNA), at 613-702-0016. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Attachment 1

**Map of the 226/519/548 area**  
(After relief the NPA 226/519/548 area will be the NPA 226/382/519/548 area)



## Attachment 2

## Exchange Areas in NPA 226/382/519/548

<b>NPA 226/382/519/548 Exchange Areas</b>
Aberarder
Acton
Ailsa Craig
Alvinston
Alvinston Independant
Amherstburg
Arkona
Arthur
Atwood
Auburn
Aylmer
Ayr
Ayton
Baden
Bayfield
Beachville
Belle River
Belmont
Blenheim
Blyth
Bothwell
Brantford
Breslau
Brigden
Bright
Bright's Grove
Brownsville
Brussels
Burford
Burgessville
Caledon
Cargill
Centralia
Chatham
Chatsworth
Chesley

<b>NPA 226/382/519/548 Exchange Areas</b>
Clifford
Clinton
Clinton Independant
Comber
Corunna
Cottam
Courtright
Crediton
Dashwood
Delhi
Dorchester
Drayton
Dresden
Drumbo
Dublin
Dundalk
Dungannon
Durham
Dutton
Dyer's Bay
Eastwood
Elmira
Elora
Embros
Emeryville
Erin
Essex
Exeter
Fergus
Feversham
Fingal
Flesherton
Forest
Galt
Glencoe
Goderich

<b>NPA 226/382/519/548 Exchange Areas</b>
Gorrie
Grand Bend
Grand Valley
Granton
Guelph
Hanover
Harrietsville
Harriston
Harrow
Hensall
Hensall Independent
Hepworth
Hespeler
Hickson
Highgate
Hillsburgh
Holstein
Ilderton
Ingersoll
Innerkip
Inwood Independant
Jarvis
Kerwood
Kincardine
Kingsville
Kintore
Kirkton
Kitchener-Waterloo
La Salle
Lambeth
Langton
Leamington
Linwood
Lions Head
Listowel
London

<b>NPA 226/382/519/548 Exchange Areas</b>
Lucan
Lucknow
Lynden
Maidstone
Markdale
McGregor
Meaford
Melbourne
Merlin
Mildmay
Milverton
Mitchell
Monkton
Mount Brydges
Mount Forest
Mount Pleasant
Nairn
Neustadt
New Dundee
New Hamburg
Norwich
Norwich Independent
Ohsweken
Oil Springs
Orangeville
Otterville
Owen Sound
Paisley
Palmerston
Paris
Parkhill
Pelee Island
Petrolia
Plattsville

<b>NPA 226/382/519/548 Exchange Areas</b>
Pleasant Park
Port Burwell
Port Dover
Port Elgin
Port Franks
Port Lambton
Port Rowan
Port Stanley
Preston
Princeton
Ridgetown
Ripley
Rockwood
Rodney
Sarnia
Sauble Beach
Scotland
Seaforth
Seaforth Independant
Sebringville
Shakespeare
Shedden
Shelburne
Simcoe
Sombra
Southampton
Sparta
St. Clements
St. George
St. Jacobs
St. Marys
St. Thomas
Stokes Bay
Stoney Point

<b>NPA 226/382/519/548 Exchange Areas</b>
Straffordville
Stratford
Strathroy
Tara
Tavistock
Tecumseh
Teeswater
Thamesford
Thamesville
Thedford
Thornbury
Thorndale
Tilbury
Tillsonburg
Tiverton
Tobermory
Uniondale
Walkerton
Wallaceburg
Wardsville
Waterford
Watford
Watford Independent
Wellesley
West Lorne
Wheatley
Wiaraton
Windsor
Wingham
Woodslee
Woodstock
Woodstock Independent
Wyoming
Zurich