



**Number:** PL-597

**Date:** June 21, 2022

**Subject:** NPA 975 and 816 All-Services Overlay (Missouri)

**Related Previous Planning Letters:** 568, 556, 544, 304, 280, 262

---

**This Planning Letter supersedes PL-568 and includes revised implementation and network testing intervals.**

### **General Description**

On August 11, 2021 the Missouri Public Service Commission (Commission) in File No. TO-2022-0010, issued a Notice to proceed with implementing the all-services distributed overlay as the relief plan for the 816 NPA which was previously approved by the Commission on October 24, 2000 in File No. TO-2000-374 ([See PL-262](#)). The 816 NPA serves communities such as, but not limited to, Kansas City, Blue Springs, Plattsburg, Fillmore, Richmond, Odessa, Harrisonville and Adrian. The new **975 NPA** will serve the same geographic area currently served by the existing 816 NPA. Additionally, Central Office (CO) codes in the 975 NPA will be available for assignment only when all assignable CO codes in the 816 NPA have all been exhausted.

### **Implementation of Relief Plan**

Implementation of the 816/975 NPA overlay is as follows:

	<b>Time</b>	<b>Date</b>
Carriers to enforce mandatory 10-digit dialing ( <a href="#">See PL-556</a> )	NA	October 24, 2021 – July 15, 2022
Network preparation and customer education begins	NA	January 13, 2023
Network preparation and customer education period ends	NA	October 13, 2023
In Service Date of the New 975 NPA Overlay and Earliest new 975 central office code activation date	-	October 13, 2023
Earliest date central office codes in the new 975 NPA may be requested through NANPA*	-	August 8, 2023

\* CO codes in the 975 NPA available only when all assignable CO codes in the 816 NPA are assigned.

**Central Office Code Listings and NPA Maps**

A rate center map of the 816/975 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv’s LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

**Dialing Plan**

The dialing plan for the 816/975 NPA overlay is as follows:

Type of call	Call terminating in	Dialing Plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit permissible at each service provider’s discretion

**Network Testing**

All international and domestic carriers should ensure that the new 975 NPA has been activated throughout their networks prior to October 13, 2023. The test number to verify the routing to the 975 NPA will be in service beginning July 13, 2023 through November 13, 2023. The test number to verify the routing to the 975 NPA is: 975-975-1975. A recorded announcement will indicate the test call has been successfully completed.

**General Information**

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

**Contact Information**

General questions regarding the relief of the 816/975 NPA should be directed to Heidi Wayman – NANPA, at 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Deborah Anstead	Altice (CSC Wireless)	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
Norman Lee	American Messaging	972-353-1835	<a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a>
Sharon Poer	AT&T	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
Monica Scott	Avid Communications	816-994-7012	<a href="mailto:msscott@avidphone.com">msscott@avidphone.com</a>
Amanda Merritt	Bandwidth.Com	919-364-8807	<a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Kim Campbell	Birch Communications (Fusion)	478-405-3832	<a href="mailto:Kim.Campbell@fusionconnect.com">Kim.Campbell@fusionconnect.com</a>
Jeffrey Herman	Boost Mobile	913-488-9161	<a href="mailto:jeffrey.herman@dish.com">jeffrey.herman@dish.com</a>
Phoau Xiong	Brightlink Communications	404-334-1172	<a href="mailto:lnp@brightlink.com">lnp@brightlink.com</a>
Matthew Nolan	Charter Communications	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Kathy Troughton	Charter Communications	314-394-9856	<a href="mailto:kathy.troughton@charter.com">kathy.troughton@charter.com</a>
Bryan Medina	Comcast IP	720-267-7186	<a href="mailto:Bryan_Medina@cable.comcast.com">Bryan_Medina@cable.comcast.com</a>
Sam Shiffman	Commio	737-867-5000	<a href="mailto:sam@gocommio.com">sam@gocommio.com</a>
Leslie Miklos	Consolidated Communications	207-712-8450	<a href="mailto:leslie.miklos@consolidated.com">leslie.miklos@consolidated.com</a>
Chris Copenhaver	Consolidated Communications	936-637-4434	<a href="mailto:chris.copenhaver@consolidated.com">chris.copenhaver@consolidated.com</a>
Douglas Osborne	Exiant	570-709-5525	<a href="mailto:dosborne@exiantcom.com">dosborne@exiantcom.com</a>
Michael Crown	Fractel	321-499-1001	<a href="mailto:mike@fractel.net">mike@fractel.net</a>
Amy Gibler	Green Hills Telecommunications	660-644-5411	<a href="mailto:amyg@ghtc.com">amyg@ghtc.com</a>
Anissa Rockhold	GRM Networks (Lathrop Telephone)	660-748-2300	<a href="mailto:arockhold@corp.grm.net">arockhold@corp.grm.net</a>
Debra Wymore	Intrado Communications	469-727-1636	<a href="mailto:dlwymore@intrado.com">dlwymore@intrado.com</a>
Douglas Osborne	IP Horizon	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>
Douglas Osborne	Local Access	570-709-5525	<a href="mailto:dosborne@localaccessllc.com">dosborne@localaccessllc.com</a>
Rita Schmitz	Lumen (CenturyLink)	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
Dale Holcombe	Lumen (CenturyLink)	984-237-1301	<a href="mailto:dale.g.holcombe@lumen.com">dale.g.holcombe@lumen.com</a>
Mari Grzechowski	MCC Telephony	845-443-2633	<a href="mailto:mgrzechowski@mediacomcc.com">mgrzechowski@mediacomcc.com</a>
Kim Jackson	Mo-Kan Dial	904-259-0024	<a href="mailto:kjackson@townes.net">kjackson@townes.net</a>
Sean O'Reilly	NetGenuity Inc	214-202-2417	<a href="mailto:sean.oreilly@netgeniuity.com">sean.oreilly@netgeniuity.com</a>
Joani O'Neill	Onvoy (Sinch, Inteliquent, Radiant IQ)	406-496-6522	<a href="mailto:joani.oneill@sinch.com">joani.oneill@sinch.com</a>
Bryan Bethea	Onvoy (Sinch, Inteliquent, Radiant IQ)	312-380-4549	<a href="mailto:Bryan.bethea@sinch.com">Bryan.bethea@sinch.com</a>
Rob Brezina	Onvoy (Sinch, Inteliquent, Radiant IQ)	919-823-2222	<a href="mailto:rob.brezina@sinch.com">rob.brezina@sinch.com</a>
Andrew Smith	Onvoy (Sinch, Inteliquent, Radiant IQ)	303-997-2361	<a href="mailto:Andrew.Smith@sinch.com">Andrew.Smith@sinch.com</a>
Jami Perez	Peerless	312-766-1524	<a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>
Paul Thompson	Ring Central (RCLEC)	720-863-7783	<a href="mailto:paul.thompson@ringcentral.com">paul.thompson@ringcentral.com</a>

Tom Harger	SelectPath dba Contact Wireless	505-275-4615	<a href="mailto:tomh@selectpath.com">tomh@selectpath.com</a>
Anthony Lana	Socket Telecom	573-777-1991	<a href="mailto:tlana@sockettelecom.com">tlana@sockettelecom.com</a>
Karen Riepenkroger	T-Mobile	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
Shaunna Forshee	T-Mobile	913-315-9108	<a href="mailto:shaunna.l.forshee@T-Mobile.com">shaunna.l.forshee@T-Mobile.com</a>
Fernando de Moura	Telnyx	888-980-9750	<a href="mailto:fernandom@telnyx.com">fernandom@telnyx.com</a>
Prakhar Mishra	Telnyx	312-945-7420	<a href="mailto:prakhar@telnyx.com">prakhar@telnyx.com</a>
Tessa Whiteside	Telnyx	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a>
Nick Olsen	Terra Nova	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
Allyson Blevins	Twilio	314-789-0272	<a href="mailto:ablevins@twilio.com">ablevins@twilio.com</a>
Craig Wilkins	USA Mobility	972-801-0207	<a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>
Chanda Brown	Verizon	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Laura Dalton	Verizon	914-821-9686	<a href="mailto:Laura.r.Dalton@verizon.com">Laura.r.Dalton@verizon.com</a>
Dana Crandall	Verizon Wireless	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Michael Ortega	Vonage Network	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Ed Webber	Windstream	585-340-2854	<a href="mailto:edward.webber@windstream.com">edward.webber@windstream.com</a>
Scott Terry	Windstream	501-748-5397	<a href="mailto:scott.a.terry@windstream.com">scott.a.terry@windstream.com</a>
Bob Salvo	YMAX	908-806-2784	<a href="mailto:bob.salvo@ymaxcorp.com">bob.salvo@ymaxcorp.com</a>

# Missouri 816/975 NPA Overlay Rate Center Map

