



CO Code and Thousands-Block Applications Training Session Questions & Answers

User Profile

- 1) Will the information on the user profile be auto populated from the existing system?
All existing users will need to register in the new system, no information from the existing profiles will be migrated to the new system.
- 2) How do you add all states/territories to the user profile?
There is a “select all” option that you can select to add all states/territories and NPAs to your user profile.
- 3) If I select a state, will all NPAs be selected within that state?
When you select a state, the NPAs will automatically be selected within that state.
- 4) For new NPAs, will I need to add those to my user profile?
As a new overlay NPA becomes available, as long you have the underlying NPA, the new NPA will be automatically added to your user profile.
- 5) For the Switch/SPID/LRN/DPC screen, can you populate one of these fields and not all fields?
This feature is optional, you can populate one or all fields, it is at the discretion of the service provider user.
- 6) For the Switch/SPID/LRN/DPC screen, for example, can I enter multiple LRNs at once?
You can enter multiple Switches, SPIDs, LRNs or DPC information at once by copying and pasting the information in the applicable field as long as the information is in a comma separated list.
- 7) Can I pull a report for my existing NAS or PAS user profile?
There is no report for your existing NAS or PAS user profile, however, you can use

your existing NAS or PAS user profile to complete the user registration by doing a side-by-side comparison e.g., copy your OCNs from your existing NAS or PAS user profile and paste it into the OCN field in the user registration screen.

Note: The States, NPAs and OCNs that are part of the dropdown lists throughout the system is based on what exists in your user profile, if you do not see a State, NPA or OCN, then you will need to update your user profile.

Thousands-Block Forecasts

- 8) Once I submit the thousands-block forecast, if I forget to include a rate center, and I go back to submit an updated thousands-block forecast, will the rate center(s) that I already submitted a forecast also appear on this screen?

Once the thousands-block forecast is submitted, any rate center where a forecast was provided, the rate center will be displayed on the Thousands-Block Forecast screen to review and update as needed.

- 9) How do I submit an NRUF forecast?

The NRUF forecast will be submitted by uploading FCC NRUF Form 502 directly in the system using the web-based User Interface, SFTP (Secure File Transfer Protocol) or API (Application Programming Interface).

- 10) Will the existing thousands-blocks forecasts in PAS move to the new system?

The existing thousands-blocks forecasts will be migrated to the new system.

Thousands-Block/CO Code Requests

- 11) Will the Available Blocks Report also be available on the new website?

The Available Blocks Report will be available on the new NANPA website (www.nanpa.com) under Reports/Thousands-Block Reports. The new website and system will be available as of October 28, 2024, at 9am ET.

- 12) Will the overlay NPAs be part of the Available Blocks Report?

The Available Blocks Report will continue to include the available thousands-blocks that are part of the NPA Complex e.g., NPA 202/771.

13) On the Available Blocks Report, can I select which thousands-block I want to include as part of my assignment preference?

On the Available Blocks Report, you will select the applicable check boxes provided next to each thousands-block i.e., NPA NXX X and select Update to include it as part of your assignment preference. A sample screen shot is provided below.

Available Blocks Report

Selected Blocks: 346-385-6

1 item selected

<input type="checkbox"/>	NPA ▲	NXX ▲	X ▲	Rate Center ▲	Status ▲	Contaminated ▲	Contaminated TNs not Available for Assignment ▲	Code Holder OCN ▲	Code Holder ▲	Thousands-Block Availab Date
<input checked="" type="checkbox"/>	346	385	6	FRIENDSW D	AV	N		318J	COMCAST IP PHONE, LLC	08/14/2024
<input type="checkbox"/>	346	798	2	FRIENDSW D	AV	N		903C	ONVOY, LLC - TX	06/10/2024
<input type="checkbox"/>	346	798	3	FRIENDSW D	AV	N		903C	ONVOY, LLC - TX	06/10/2024
<input type="checkbox"/>	346	798	4	FRIENDSW D	AV	N		903C	ONVOY, LLC - TX	06/10/2024
<input type="checkbox"/>	346	798	5	FRIENDSW D	AV	N		903C	ONVOY, LLC - TX	06/10/2024
<input type="checkbox"/>	346	798	6	FRIENDSW D	AV	N		903C	ONVOY, LLC - TX	06/10/2024

14) For a thousands-block request, do I need to provide an explanation for an expedited effective date?

An explanation is only required for CO Code requests when requesting an expedited effective date.

15) If I added the Switch, SPID, LRN, and DPC information to the Switch/SPID/LRN/DPC screen, when I go to submit a thousands-block request, will the drop down only show the Switch POIs and LRNs that are associated to the State/Rate Center that I'm ordering from?

It will display the information as it was entered in the Switch/SPID/LRN/DPC screen. This is at the service providers discretion to select from the drop-down list or enter the information directly in the request.

16) Will the SPID and LRN override option on the Part 1B still be available?

The SPID and LRN override option will continue to be available on the Part 1B,

however when the “Override SPID/LRN Validations in NAS” checkbox is selected, the Part 1B will not be forwarded to the NPAC, therefore, the thousands-block will not be created in the NPAC.

17) How do I go back to the prior screens within my thousands-block request?

It is recommended that you use the Save option provided in the new thousands-block request if you need to go back to specific sections on a request. If you use the Back button within the browser, the information that was previously entered may not be saved.

18) Is there a way to cancel a request before submitting it?

To exit out of a request, click on the NANPA logo to get back to the main screen.

19) For a New CO Code Request for a Dedicated Customer, is there a way to attach documents to the entire request?

Only one tracking number is provided for a New CO Code Request for a Dedicated Customer, therefore, any support documents attached will cover the request.

20) If I'm submitting a new thousands-block request and the pool needs to be replenished, can I request only a CO Code to replenish the pool instead of requesting thousands-blocks without having to go to the CO Code Request screen?

You can stay within the new thousands-block request and select “Request CO Code for Pool Replenishment” on the “Pool Replenishment Needed” screen to submit a New CO Code Request for Pool Replenishment.

21) For the Copy CO Code Request and Copy Thousands-Block Request tools, will it include the supporting documentation attached to the tracking number that is used?

The supporting documentation will not be included with the new request, you will need to attach any supporting documents at the time the request is submitted.

22) When using the Copy CO Code Request and Copy Thousands-Block Request tools, do I need to have a thousands-block forecast on file?

For new pooled CO Code requests and new thousands-block requests, the thousands-block forecast must be on file prior to moving forward in the request process.

23) What is the purpose of the SPID field for a thousands-block disconnect?

The SPID is used to populate the Part 5 that goes to the NPAC.

General

24) What is the time-out timeframe?

The system will automatically log you out of the system after 20 minutes of inactivity, however, it will provide a warning 5 minutes prior to logging you out of the system, which you can extend by selecting "OK".

25) If I submit a new NRUF Forecast, do I need to wait until the next day before I can submit a new CO Code request or thousands-block request?

Once you receive an email confirmation stating that your file was accepted with no errors, then you can proceed with submitting the request.